

EQUINE LAUNDRY



HORSE BLANKET CLEANING & REPAIR

Informational Packet

ABOUT US

1/ FOUNDATION

Equine Laundry was founded in 2008 as "Equine Laundry Services" to help support a family in financial need. Our founders began by visiting local barns in the Oxford, MI area to provide professional horse blanket cleaning at their first laundromat in Davison, MI. Over time, the business grew as more clients reached out for their services.



2/ RELAUNCH

As the timely demands of both regular and equine laundry became too great, horse blanket services were suspended in 2022. Recently, in response to high demand, the business has been reopened by the founders' daughter and her partner. Somer and Tanner have taken charge of all operations, making it their mission to not only uphold the legacy of Equine Laundry but to surpass it with improved procedures.



3/ MISSION

Equine Laundry has been a trusted name in the lower peninsula Michigan equine community, offering expert horse blanket cleaning and repair services for nearly two decades. Our commitment ensures every blanket is carefully cleaned and prepared for the season, providing optimal comfort. With our extensive experience and focus on customer satisfaction, we have become the top choice for equine enthusiasts.



OUR PROCESS

1 PICKUP

Our convenient pickup service streamlines operations, allowing clients to either drop off at one of our multiple drop site locations or have 10+ blankets picked up directly.

2 ORDER INTAKE

Once your order has arrived at our laundering facility, each blanket is then sorted, labeled, and organized in preparation for the laundering process. All items are entered into our digital tracking database to ensure all criteria is met.

3 LAUNDERING

All blankets and equine laundry are washed in our commercial-grade washers. We exclusively use liquid Nikwax products for both washing and waterproofing, ensuring each blanket is evenly coated and thoroughly submerged. The washers conclude with a 100 g-force spin cycle, which helps speed up drying and reduces the risk of bacteria growth. After laundering, the blankets are carefully hung to air-dry on custom-designed drying carts.

4 REPAIRS

Repairing horse blankets is essential for maintaining their functionality and extending their lifespan. Our repair services address common issues such as tears and missing straps. We use durable commercial-grade materials and expert techniques to restore warmth and protection for your horse.

5 INVOICING & DELIVERY

Each horse blanket is individually packaged in a polyvinyl bag with a custom label. Invoices are sent via email, and delivery is arranged once payment is received. All equine laundry items are returned to the same location from which they were picked up. A simple, hassle-free process!

PRICE LIST

WASH

All inclusive wash, air-dry, fold, packaging, pickup, and delivery. This is a required service and will be automatically applied.

Blankets **\$35**

Turnout/stable heavyweight and midweight blankets.

Sheets **\$25**

Turnout/stable lightweight and rain sheets.

Coolers **\$12**

Fleece, wool, & mesh coolers.

Liners **\$10**

Insulated liners.

Fly Sheets **\$10**

Standard neck fly sheets and hooded fly sheets.

Hoods **\$10**

Detachable Velcro/buckle hoods.

Saddle Pads **\$8**

English & Western saddle pads.

Legwear **\$5**

Shipping wraps, tendon boots, polo wraps, fly masks & boots.

WATERPROOF

Recommended every other year at minimum. Only valid for turnout blankets, sheets, and hoods.

Waterproof **\$25**

Waterproof effects are not guaranteed. Clients must notify us at first rain fall of any issues. Results may vary depending on the blanket's age, condition, storage, and/or quality.

REPAIR

We provide a complete, full-service repair experience. Repairs could involve sewing, patching, reattaching, and/or replacing straps and buckles.

Repair **\$15+**

No estimates or quotes are given for repairs. By initialing, the client authorizes repairs up to \$50/item. The client will be contacted if repairs are expected to exceed \$50/item and may continue or halt service on that item. **We do not provide quotes or estimates.**

Please contact us to inquire about our bulk discounts for medium to large sized equine laundry orders.

DROP SITES

OPEN DAILY

LAUNDERING FACILITY

6507 Dixie Hwy.
Clarkston, MI 48346

8am - 7pm | Mon - Sun

Proceed to into the building up to the front desk. An attendant will assist you.

BI-WEEKLY PICKUP

MICHIGAN MUD CONTROL

7200 E Potter Rd.
Davison, MI 48423

8am - 8pm | Mon - Sun

*Proceed to the red and black barn.
Place items within the door.*

BI-WEEKLY PICKUP

HAMPTON MEADOWS

2657 Charms Rd.
Milford, MI 48381

8am - 6pm | Mon - Sat

Proceed to the first small barn on the lefthand side. Place items inside of the first stall and keep the gate closed.

HOW IT WORKS

All horse blankets must be bagged and have matching order forms.

Order forms and instructions are available at all drop sites. Your items will be picked up and delivered in accordance to our logistic schedules. Drop sites operating on a monthly, bi-monthly, and triannual pickup schedule are open from March through October.

MAKE SURE THAT

- Blankets are completely dry prior to bagging.
- Blankets are within a disposable or laundry bag.
- Order forms are completed for each blanket and placed inside the corresponding bag.

DROP SITES

MONTHLY PICKUP

MEADOWCROFT

4343 N Delhi Rd.
Ann Arbor, MI 48103

12pm - 6pm | Mon - Fri

Proceed through the gate and into the red indoor arena onto the observation deck. Keep gate closed if previously shut.

MONTHLY PICKUP

KC'S HOOKED ON HOOVES

1877 Dutcher Rd.
Howell, MI 48843

8am - 6pm | Mon - Fri

Proceed to the covered front porch and place items on the side near the garage.

MONTHLY PICKUP

BVL STABLES

44680 Bemis Rd.
Belleville, MI 48111

8am - 8pm | Mon - Sun

Park at the metal barn. Proceed into the wooden barn with green doors and under the staircase to the righthand side.

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DROP SITES

MONTHLY PICKUP

DAY ACRES FARM

1209 Day Rd.
Milan, MI 48160

8am - 8pm | Mon - Sun

*Proceed to the building labeled "Barn 2"
and into the stall labeled "Feed Room".*

BI-MONTHLY PICKUP

DIAMONDS EDGE RANCH

4720 Gilbert Hwy.
Adrian, MI 49221

8am - 8pm | Mon - Sun

*Proceed towards the barn and into the
office building with the screen door.*

BI-MONTHLY PICKUP

FRENCHLINE FARMSTEAD

6245 Frenchline Rd.
Marlette, MI 48453

8am - 8pm | Mon - Sun

*Proceed to the red barn and place items
inside of the metal chest.*

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DROP SITES

BI-MONTHLY PICKUP

W.T. RIKER FARM

9451 E Prior Rd.
Durand, MI 48429

8am - 6pm | Mon - Fri

Proceed to the hay storage barn and place items within the first stall area on the righthand side.

TRI-ANNUAL PICKUP

FARRELL FAMILY FARM

9315 96th Ave.
Zeeland, MI 49464

8am - 8pm | Mon - Sun

Proceed to the tan colored shed next to the big red barn. Temporary drop-off to the horse trailer.

TRI-ANNUAL PICKUP

BIERMAN EQUESTRIAN

7253 N 12th St.
Kalamazoo, MI 49009

8am - 8pm | Mon - Sat

Proceed to the gate and press the button. Continue towards the barn and place items in the smaller door.

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PROGRAMS

REBLANKET

ReBlanket upcycles old equine gear into eco-friendly blankets for rescues and loaners. Donators get a \$5 credit per blanket. Each donation is washed, waterproofed, and repaired before being distributed to rescues or used for fittings. Unusable items are repurposed for parts. Rescues get \$10 off per blanket and priority access to donated gear, plus a direct donation link.

STABLEMATES

Stablemates is a program for large barn orders. A Stablemate acts as the barn's point person, managing blanket pickups, deliveries, and payments. In return, they receive a \$200 discount per order. To qualify, barns must submit at least 25 blankets per year and meet a \$200 minimum on one invoice. Stablemates will receive spreadsheets to help organize and track their blankets.

LAUNDRY BAGS

Our 30"x40" reusable laundry bags hold 2–5 blankets and come with a contact info tag. Bags are washed free when included with equine laundry items. Once purchased, there's no need to fill out client info — just list the items and desired services, then leave the bag out for pickup. Save time, money, and hassle!

REFER A FRIEND

Love our service? Share it with your friends! When you refer someone to us and they become a client, you'll receive a free waterproofing service as our way of saying thanks. There's no limit — refer as many friends as you like and earn a free waterproofing for each referral. It's simple, rewarding, and a great way to help others discover a service you trust. To refer you, your friend just needs to write your name on the order form when they send their blankets in for servicing.

POLICIES

PAYMENT

- Payment is required prior to delivery. The five-day grace period begins on the invoice issue date. If payment is a foreseeable issue, or if the client prefers to pay by cash, they must notify Equine Laundry within the five-day grace period. If payment is not received within five days and the scheduled delivery is missed, the order must be retrieved from a designated drop site at the client's expense.

SERVICES

- All items will undergo the required wash service prior to waterproofing or repairs — no exceptions. Services do not guarantee full restoration of items.

- No estimates or quotes are given for repairs. By initialing, the client authorizes repairs up to \$50/item. The client will be contacted if repairs are expected to exceed \$50/item and may continue or halt service on that item.

- Waterproofing and repairs require written approval (digital or physical). Waterproof effects are not guaranteed. Clients must notify us at first rainfall of any issues.

- Orders are processed in the order received. Equine Laundry's turnaround time is defined as the day of pickup/drop-off to the day of delivery. Times may vary due to weather, routes, or order grouping.

- Items not delivered or picked up within 30 days may be handled at Equine Laundry's discretion.

- Equine Laundry is not responsible for items without order forms or bags. A \$5 fee applies per missing order form unless otherwise approved.

By using our laundering services, you acknowledge and accept that Equine Laundry is not responsible for any pre-existing damage to your items. Laundering is considered normal wear and tear, and we are not liable for any reasonable wear, damage, fading, or discoloration that may result. Laundering already-damaged items may worsen their condition. Our liability is limited to the total cost of the individual service provided.